

TERMS OF SERVICE

Teodorowscy Clinic Ltd. Orzesze, ul. Powstańców 7, 43-180

1. ORGANIZER

1.1. The services are provided by Teodorowscy Clinic Ltd., based in Orzesze, ul. Powstańców 7, 43-180, registered in the District Court under KRS number 0001031093, NIP 6351865697, REGON 525105557, hereinafter referred to as the "Clinic".

2. PURPOSE

2.1. The Clinic organizes training sessions, courses, and veterinary conferences as detailed in the offer, hereinafter referred to as services.

2.2. The purposes of the Clinic are:

- Enhancing the professional qualifications of specialist doctors,
- Disseminating achievements in medicine and fostering further scientific progress,
- Promoting standards of medical practice,
- Representing the interests of patients to government and local administration bodies,
- Creating bonds between patients and specialists,
- Promoting scientific and research activities in medicine.

3. USER

3.1. An individual, legal entity, or organizational unit registering for a training session, course, or conference is hereinafter also referred to as the "Participant".

4. REGISTRATION

4.1. Participation registration should be made by filling out the registration form available on the official website of the Clinic. 4.2.

Other forms of registration are possible after prior arrangement with the Clinic Office.

5. FEES AND CONDITIONS

5.1. Service fees are specified in the detailed offer or available from the Organizer.

5.2. Final qualification for the service occurs after full payment is made before the service implementation date as per the schedule.

5.3. Upon receiving payment, the Clinic will issue a VAT invoice no later than the 15th day of the month following the month in which full payment was received from the User.

5.4. Non-payment within the required period constitutes withdrawal from the service.

5.5. In special cases, the Clinic may waive the fee before the service or offer a discount.

5.6. The Clinic is not responsible for technical problems or limitations occurring on the User's computer equipment that prevent the User from using the services offered by the Clinic.

6. PAYMENT TERMS AND METHODS

6.1. Payments can be made in Polish złoty in several ways:

- By transfer via the electronic payment system.
- By traditional bank transfer to the account number of Teodorowscy Clinic Ltd.

6.2. The User cannot combine different payment methods for one registration.

6.3. A User who has chosen the option of payment by transfer via the electronic payment system or by credit card is required to make the payment at the time of registration for the training session, course, or conference. Otherwise, the registration will be canceled.

6.4. A User who has chosen the option of payment by traditional bank transfer is required to make the payment within 24 hours. If payment is not credited to the account of Teodorowscy Clinic Ltd. within 3 calendar days, the registration will be canceled.

7. PARTICIPANT WITHDRAWAL

7.1. Withdrawal from the service (participation in the training session, course, or conference) should be reported in writing by post to the address of Teodorowscy Clinic Ltd., ul. Powstańców 7, 43-180 Orzesze.

7.2. The date of withdrawal is determined by the date the written statement is received by the Clinic by post.

7.3. In the event of withdrawal up to 21 days before the start date of the service, the User is entitled to a refund of the fee, reduced by 20% administrative costs.

7.4. In the event of withdrawal less than 21 days before the start date of the service, the fees paid will not be refunded to the User in any part. 7.5. The refund in the case mentioned in point 7.3 will be made within 30 days from the end date of the service.

8. SERVICE DATE CHANGES

8.1. The Clinic reserves the right to cancel the service one day before the service date in case of insufficient participants or other unforeseen circumstances specified in the cancellation notice. The service may be canceled by email or registered letters. If the service is canceled, the participant will receive a full refund of the service fee within 21 working days from the service cancellation date. In such a case, the Clinic assumes no further liability.

8.2. The Clinic reserves the right to change service dates for reasons beyond its control. In such a case, the Participant has the right to withdraw from the service and receive a refund of the service fee within 21 working days from the date of submitting the withdrawal as specified in points 7.1 and 7.2 of the Terms of Service.

8.3. In case of a service date change, the Organizer will inform about the new service date.

9. USER RIGHTS AND OBLIGATIONS

9.1 The User has the right to:

- Use the services in accordance with their intended purpose,
 - Access and correct their personal data,
 - Submit complaints regarding the provided services.
- 9.2 The User undertakes to:
- Comply with these Terms of Service and the law,
 - Refrain from actions that could disrupt the functioning of the services,

10. ORGANIZATIONAL PROVISIONS

10.1 The Clinic is not responsible for participants' belongings that may be lost, damaged, or stolen during the service.

10.2 Participants bear full financial responsibility for damages caused by them on the premises where activities related to the service are conducted.

10.3 The Clinic reserves the right to change specialists for reasons beyond its control. The Participant is not entitled to compensation from the Clinic in such cases.

11. DATA PROTECTION

11.1 Personal data of service participants will be processed in accordance with the Act of May 10, 2018, on the protection of personal data (Journal of Laws 2018, item 1000) and the Regulation (EU) 2016/679 of the European Parliament and of the Council of April 27, 2016, on the protection of natural persons concerning the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation). The service organizer does not transfer, sell, or lend collected personal data of participants to other persons or institutions. Personal data provided by the Participant (name, address, phone number, email address) are treated as confidential information and are used solely for communication between the Participant and the service organizers.

11.2 In this respect, Participants, by joining the service, consent to the processing of their personal data by the Clinic to carry out the service. Participants can access their personal data at any time. Participants consent according to the following formula: "I consent to the processing of my personal data specified in the above form by Teodorowscy Clinic Ltd., based in Orzesze at ul. Powstańców 7 (acting as the data controller) in accordance with the Act of May 10, 2018, on the protection of personal data (Journal of Laws 2018, item 1000) and the Regulation (EU) 2016/679 of the European Parliament and of the Council of April 27, 2016, on the protection of natural persons concerning the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation)."

12. COMPLAINTS

12.1 The Participant has the right to submit complaints regarding the registration process and participation in the conference.

12.2 Complaints should be submitted in writing to the Organizer's address or via email to klinikawarszawa@klinicateodorowscy.pl.

12.3 The Organizer undertakes to consider complaints within 14 days of receipt.

13. FINAL PROVISIONS

13.1 The Terms of Service come into force on July 26, 2024.

13.2 Matters not regulated by these Terms of Service are governed by Polish law.

13.3 The Organizer reserves the right to make changes to the Terms of Service. Participants will be informed about changes to the Terms of Service on the Organizer's website.